User manual

DreamStation Heated Humidifier
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Caution: U. S. federal law restricts this device to sale by or on the order of a physician.

Intended Use
The DreamStation Heated Humidifier is an accessory for the Philips Respironics DreamStation therapy devices to provide moisture to the patient circuit. It is intended for use in spontaneously breathing patients weighing over 30 kg (66 lbs), in the home or hospital/institutional environment, who use mask-applied positive pressure ventilation therapy.

Warnings
A warning indicates the possibility for injury to the user or the operator.

- Use the humidifier only for its intended use as described in this manual. Use only with masks and connectors recommended by Philips Respironics.
- Periodically inspect the humidifier for signs of wear or damage. Never operate the humidifier if any parts are damaged, if it is not working properly, or if the humidifier has been dropped or mishandled. Do not use the humidifier if the water tank is leaking or damaged in any way. Have any damaged parts replaced before continuing use.
- Periodically inspect the therapy device power cord for signs of wear or damage. If it becomes worn or damaged, contact Philips Respironics or your home care provider for a replacement.
- The humidifier must always be positioned below the breathing circuit connection at the mask. The humidifier must be level for proper operation.
- Allow the humidifier heater plate and water to cool down for approximately 15 minutes before removing the water tank. A burn may result from: touching the heater plate, coming in contact with the heated water, or touching the tank pan.
- This equipment is not suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide.
- When installing the water tank, do not allow any water to spill into the humidifier or therapy device.
- If you notice any unexplained changes in the performance of this device, if it is making unusual or harsh sounds, if it has been dropped or mishandled, or if the enclosure is broken, disconnect the power cord from the therapy device and discontinue use. Contact your home care provider.
- Before cleaning the humidifier, always remove from the therapy device.
- Empty and clean the water tank daily to prevent mold and bacteria growth.
- Repairs and adjustments must be performed by Philips Respironics-authorized service personnel only. Unauthorized service could cause injury, invalidate the warranty, or result in costly damage.
- Do not use any accessories, detachable parts, and materials not recommended by Philips Respironics. Incompatible parts or accessories can result in degraded performance.

Note: Please see the “Limited Warranty” section of this manual for information on warranty coverage.

Cautions
A caution indicates the possibility of damage to the device.

- Do not place the humidifier directly onto carpet, fabric, or other flammable materials.
- Do not place the device in or on any container that can collect or hold water. Take precautions to protect furniture from water damage.
- Do not fill the water tank above the maximum fill line. If the water tank is overfilled, water may leak into the therapy device, humidifier, or onto your furniture. Damage to the humidifier or therapy device may occur.
- Use only room temperature distilled water in the tank. Do not put any chemicals or additives into the water. Possible airway irritation or damage to the water tank may result.
- Remove the tank, empty all water, and replace the empty tank before transporting the humidifier base.
- Do not attempt to fill the water tank while it is still inside the humidifier.
- To avoid spilling, do not disconnect the humidifier from the therapy device with water in the tank. Remove the water tank from the humidifier before disconnecting the therapy device.
- Do not turn the humidifier on without the water tank installed. The Humidifier setting must remain “off” if there is no water in the water tank.
- Do not move the humidifier while the water tank has water in it.
- Use a mild liquid dishwashing detergent only for either hand washing or when using a dishwasher.
- Avoid submerging the Humidifier Connector End of the heated tubing in water.
- Only the hospital and institution cleaning procedures listed in this manual are recommended by Philips Respironics. Use of other cleaning and disinfecting processes, not specified by Philips Respironics, may affect the performance of the product.
**Contraindications**
Studies have shown that the following pre-existing conditions may contraindicate the use of CPAP therapy for some patients:

- Bullous Lung Disease
- Pathologically Low Blood Pressure
- Bypassed Upper Airway
- Pneumothorax
- Pneumocephalus has been reported in a patient using nasal Continuous Positive Airway Pressure. Caution should be used when prescribing CPAP for susceptible patients such as those with: cerebral spinal fluid (CSF) leaks, abnormalities of the cribriform plate, prior history of head trauma, and/or pneumocephalus. (Chest 1989; 96:1425-1426)

The use of positive airway pressure therapy may be temporarily contraindicated if you exhibit signs of a sinus or middle ear infection. Not for use with patients whose upper airways are bypassed. Contact your health care professional if you have any questions concerning your therapy.

Refer to the instructions for use that accompanied your therapy device for any additional contraindications that may be specific to the use of that device.

**Symbol Key**
The following symbols may appear on the device:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Definition</th>
<th>Symbol</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Maximum Fill Line</td>
<td>IP22</td>
<td>Drip Proof Equipment</td>
</tr>
<tr>
<td></td>
<td>Hot Water, Hot Surface</td>
<td></td>
<td>Type BF Applied Part</td>
</tr>
<tr>
<td></td>
<td>Follow Instructions for Use</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**System Overview**
The DreamStation Heated Humidifier attaches to the therapy device and provides an air outlet port to connect a breathing circuit. The breathing circuit is comprised of patient tubing, a mask, and in some instances a separate exhalation device. The patient tubing can be Respironics heated tubing, 22 mm (non-heated) performance tubing or 15 mm (non-heated) performance tubing. For information related to the mask to be used, including any need for a separate exhalation device, consult the instructions for use that accompany both the mask and therapy device.

The DreamStation Heated Humidifier with Heated Tubing is designed to deliver humidification to provide added comfort during therapy. This humidification level is controlled through the output of the heated humidifier as well as the temperature of the optional heated tubing. Use of these two accessories allows for a comfortable level of humidity to be maintained at the mask.

The DreamStation Heated Humidifier is comprised of the following components:

- **Heated Humidifier** - The heated humidifier is the primary source of humidification. Humidification is controlled by adjusting the temperature of the heater plate. The heater plate is then used to heat water found in the water tank. This manual includes instructions that explain how to set up and take care of the heated humidifier. For instructions on how to adjust the heated humidifier settings, refer to the instructions for use that accompanied the therapy device.

- **Water Tank** - The water tank stores the water that will be used by the heated humidifier. This manual includes instructions that cover how to use and take care of the water tank.

- **Heated Tubing** - The heated tubing is an optional accessory that is used, along with the heated humidifier, to control the provided humidification. This is accomplished by controlling the temperature of the air in order to ensure that it does not cool down prior to reaching the mask. This manual includes instructions that cover how to connect and take care of the heated tubing. For instructions on how to adjust the temperature of the heated tubing, refer to the instructions for use that accompanied the therapy device.
System Features and Contents

Important: Read and understand the entire manual for your therapy device before attempting to use this humidifier.

This figure illustrates many of the device features and contents, described in the following table.

<table>
<thead>
<tr>
<th>#</th>
<th>Device Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Humidifier</td>
<td>Connect your therapy device here.</td>
</tr>
<tr>
<td>2</td>
<td>Air Inlet Port</td>
<td>Connects to the outlet port on the therapy device.</td>
</tr>
<tr>
<td>3</td>
<td>Air Outlet Port</td>
<td>Connect the tubing here.</td>
</tr>
<tr>
<td>4</td>
<td>Humidifier Lid Release Latch</td>
<td>Slide this latch to open the humidifier lid.</td>
</tr>
<tr>
<td>5</td>
<td>Water Tank</td>
<td>This one piece removable water tank holds the water for humidification.</td>
</tr>
<tr>
<td>6</td>
<td>Maximum Fill Lines</td>
<td>The fill lines indicates the maximum water level for safe operation.</td>
</tr>
<tr>
<td>7</td>
<td>Humidifier Lid</td>
<td>Open the lid to access the water tank.</td>
</tr>
<tr>
<td>8</td>
<td>Humidifier Lid Seal</td>
<td>Seals the water tank to the humidifier lid.</td>
</tr>
<tr>
<td>9</td>
<td>Flexible Heated Tubing</td>
<td>The optional heated tube connects from the humidifier to the patient’s mask.</td>
</tr>
<tr>
<td>10</td>
<td>Humidifier Connector End</td>
<td>Connect this end of the tubing to the humidifier.</td>
</tr>
<tr>
<td>11</td>
<td>Heater Plate</td>
<td>Warms the water in the water tank.</td>
</tr>
<tr>
<td>12</td>
<td>Humidifier Release Button</td>
<td>Press this button to remove the humidifier from the therapy device. Refer to the “Disconnecting the Therapy Device” section of this manual to see this</td>
</tr>
<tr>
<td>13</td>
<td>Therapy Device</td>
<td>The heated humidifier connects to the back of the therapy device.</td>
</tr>
</tbody>
</table>

Note: This humidifier is specified for use with Philips Respironics DreamStation therapy devices only.

How to Contact Philips Respironics

Should you experience trouble with this equipment or require assistance setting up, using, or maintaining the device or accessories, please contact your home care provider. If you need to contact Philips Respironics directly, call the Philips Respironics Customer Service department at 1-800-345-6443 or 1-724-387-4000. You can also use the following address:

Respironics, Inc.
1001 Murry Ridge
Lane Murrysville, PA
15668
**Connecting to the Therapy Device**

1. Place the therapy device and heated humidifier (with an empty water tank) on a firm, flat surface.
   - **Caution:** Do not move the humidifier while the water tank has water in it.
2. Line up the back of the therapy device to the front (top lid release latch side) of the heated humidifier.
3. Make sure the air outlet port on the therapy device lines up with the air inlet port on the humidifier (not shown).
4. Slide the two units together until they snap into place.

![Diagram](image)

5. Make sure that the therapy device and the humidifier are completely seated against each other.

**Connecting the Tubing**

1. To attach the heated tube to the heated humidifier, line up the connector (1) at the top of the heated tube to the top of the air outlet port (2) on the humidifier.

![Diagram](image)

2. Press the tubing into place over the air outlet port until the tabs on the side of the tube click into place in the slots on the sides of the outlet port.

![Diagram](image)

3. If you are using a standard tube (not shown) instead of a heated tube, simply slide the tubing over the air outlet port on the heated humidifier.
   - **Important:** Before each use, examine the tubing for any kinks, damage, or debris. If necessary, clean the tubing to remove the debris. Replace any damaged tubing.
Daily Use

1. Place the connected therapy device with humidifier on a firm, flat surface lower than your sleeping position.
   **Warning:** The humidifier must always be positioned below the breathing circuit connection at the mask. The humidifier must be level for proper operation.
   **Caution:** Do not place the humidifier directly onto carpet, fabric, or other flammable materials.
   **Caution:** Do not place the device in or on any container that can collect or hold water. Take precautions to protect furniture from water damage.

2. Slide the humidifier lid release latch (1) toward the therapy device. The humidifier lid will pop open slightly. Lift up on the humidifier lid (2) and swing completely open.

3. Remove the tank (1) by grabbing both sides of tank and lifting out of the humidifier base. Rinse the tank with water. Place the tank on a firm, flat surface. Fill the tank with water (2) no higher than the maximum fill line (3). To avoid spilling, the water level should not rise above the bottom of the tube (3) in the back of the water tank.

**Note:** Clean the water tank before first use. Refer to the “Home Cleaning Instructions: Water Tank” section in this manual.

**Caution:** Do not attempt to fill the tank while it is still inside the humidifier.

**Caution:** Use only room temperature distilled water in the tank. Do not put any chemicals or additives into the water. Possible airway irritation or damage to the water tank may result.

**Caution:** Do not fill the water tank above the maximum fill line. If the water tank is overfilled, water may leak into the therapy device, humidifier, or onto your furniture. Damage to the humidifier or therapy device may occur.

**Warning:** Allow the humidifier heater plate and water to cool down for approximately 15 minutes before removing the water tank. A burn may result from: touching the heater plate, coming in contact with the heated water, or touching the tank pan.
4. Carefully replace the water tank (1) into the humidifier and close the humidifier lid (2) until it snaps shut.

**Warning:** When installing the tank, do not allow any water to spill into the humidifier or therapy device.

**Caution:** Do not move the humidifier while the water tank has water in it.

5. Supply power to your therapy device. Refer to the manual included with your therapy device.

6. Put on your mask assembly. Refer to the instructions supplied with the mask.

7. Turn on the airflow on your device and begin therapy. Refer to the manual included with your therapy device.

   **Note:** If you are having trouble with your mask, refer to the instructions included with the mask.

8. Refer to your therapy device manual for complete instructions on how to adjust both the Heated Humidifier and the optional Heated Tubing settings to achieve the desired humidity.

   **Caution:** Do not turn the humidifier on without the water tank installed. The humidifier setting must remain “off” if there is no water in the water tank.

9. Refer to the manual included with your therapy device for instructions to turn off therapy.

**Disconnecting the Tubing**

1. To remove the heated tubing, press in the tabs (1) on the side of the tubing connector and pull the tubing away from the outlet port.

2. If you are using a standard tube (not shown) instead of a heated tube, simply pull the tubing away from the outlet port.
**Disconnecting the Therapy Device**

**Caution:** To avoid spilling, do not disconnect the humidifier from the therapy device with water in the tank. Remove the water tank from the humidifier before disconnecting the therapy device.

1. Disconnect power to the therapy device.
2. Pick up the system.
3. Place one hand on the therapy device and the other on the humidifier.
4. Press the humidifier release button (1) and pull apart to separate.

**Checking the Humidifier Lid Seal**

Under normal use, the humidifier lid seal should not require any maintenance or replacement. The seal may be cleaned as needed by wiping it with a damp cloth. If necessary, the humidifier lid seal may be removed for further cleaning. Gently peel the seal from the humidifier lid and clean it in a solution of warm water and a mild liquid dishwashing detergent. Rinse with clean water. Wipe completely on both sides. Allow the seal to air dry. Inspect the seal for damage. If the humidifier lid seal show signs of wear or damage, contact your home care provider for a replacement.

To install or reseat your humidifier lid seal, fully open the humidifier lid. Position the seal (1) against the inside of the lid so the seal’s center hole aligns with the humidifier outlet port. Confirm that the seal is positioned so the wire channel (2) in the seal is below the humidifier outlet port (3).

**Note:** The seal only fits properly in one orientation.

With the seal loosely in place, start at the bottom (1) and gently press the edges of the seal into the channel in the lid of the humidifier. Continue sliding your fingers all around the rectangular perimeter of the seal until the outer edge is completely seated. Next, press the seal around the humidifier outlet port (2) until the center of the seal is fully seated. Finally, go back and run your fingers around the rectangular perimeter of the humidifier lid seal once more to confirm it has not become dislodged.
Home Cleaning Instructions: Water Tank
Hand washing can be performed daily. Dishwashing can be performed once a week.
1. Turn the humidifier setting off, turn the therapy device off, and allow the heater plate and water to cool.
   **Warning:** Allow the humidifier heater plate and water to cool down for approximately 15 minutes before removing the water tank. Abrupt may result from: touching the heater plate, coming in contact with the heated water, or touching the tank pan.
2. Open the humidifier lid with the release lever, and remove the water tank from the humidifier.
3. Wash the water tank in the dishwasher (top shelf only) or in a solution of warm water and a mild liquid dishwashing detergent. Rinse with clean water. Wipe completely on the top and bottom. Allow the water tank to air dry.
   **Caution:** Use a mild liquid dishwashing detergent only for either hand washing or when using a dishwasher.
   **Warning:** Empty and clean the water tank daily to prevent mold and bacteria growth.
4. Inspect the water tank for damage. If the water tank show signs of wear or damage, contact your home care provider for a replacement.
5. Before using the water tank, fill it with distilled water (per the directions in the “Daily Use” section) no higher than the maximum fill line.

Home Cleaning Instructions: Humidifier Base
   **Warning:** Allow the humidifier heater plate and water to cool down for approximately 15 minutes before removing the water tank. Abrupt may result from: touching the heater plate, coming in contact with the heated water, or touching the tank pan.
   **Warning:** Before cleaning the humidifier, always remove from the therapy device.
1. Clean the humidifier base and heater plate by wiping it with a damp cloth. Allow the platform to air dry before reconnecting to the therapy device.
2. Inspect the humidifier base for any damage and replace it if necessary.
3. Clean the humidifier outlet port by using a damp bottle brush or a damp cloth. Insert the brush or cloth approximately 2.75 inches (7 cm) into the outlet opening while cleaning.

Home Cleaning Instructions: Heated Tubing
Clean the heated tubing before first use and weekly.
1. Disconnect the heated tubing from the heated humidifier.
2. Gently wash the heated tubing, including connectors, in a solution of warm water and a mild dish washing detergent to adequately remove adhering substances from the tube and connectors.
3. Rinse thoroughly to remove all soap residue from the tube and connectors with water and allow to air dry. Make sure the tube and connectors are dry before next use.
4. Inspect the heated tubing for damage or wear (cracking, crazing, tears, punctures, etc.). Discard and replace if necessary.

Hospital and Institution Disinfection: Water Tank, Seal and Heated Tubing
If using the water tank, seal and heated tubing on multiple users, complete the following steps to clean and disinfect the water tank, seal and heated tubing before each new user.
   **Caution:** Only the hospital and institution cleaning and disinfection procedures listed in this manual are recommended by Respironics. Use of other cleaning and disinfecting processes, not specified by Respironics, may affect the performance of the product.

Cleaning Prior to Disinfection
1. Gently wash the items (tank, seal and heated tubing) using Medizyme, or an equivalent enzymatic detergent, and a soft bristle brush to adequately remove adhering substances.
   **Note:** Pay close attention to all corners and crevices.
   **Note:** A brush is not necessary for the inside of the tube of the heated tubing.
2. Rinse the items separately by immersing each in at least 3 gallons (11.4 liters) of water and agitate vigorously. **Note:** The tank, seal and heated tubing should each use a fresh 3 gallons (11.4 liters) of water and cannot be rinsed together.

3. Remove each item from the water and allow the water to drain from tank, seal and heated tubing.

4. Air dry out of direct sunlight.

5. Visually inspect the tank, seal and heated tubing for cleanliness. Repeat the cleaning if not visually clean.

**Disinfection**

The recommended disinfection methods are identified below.

- Thermal Disinfection: Immersion in a (tap) water bath at 75° C ± 2° C for 30 minutes
- Cidex
- Cidex OPA

**Caution:** Follow all instructions from the manufacturer of the treatment products. Any deviation from these instructions, the manufacturer’s instructions, or agents not listed in this guide may impact the performance of the product. Review all applicable instructions for additional warnings and cautions.

**Caution:** Treat the tank, seal and heated tubing as different medical devices when rinsing them with water. For example, the tank, seal and heated tubing cannot be rinsed in the same volume of water.

**Caution:** Use 3 gallons (11.4 liters) as the rinse volume when following the instructions.

**After Disinfection**

1. Inspect the tank, seal and heated tubing for damage or wear (cracking, crazing, tears, or damage, etc.). Discard and replace if damaged.

2. After the final water rinse described in the chemical disinfection instructions, separately rinse the tank, seal and heated tubing a minimum of 1 time each in at least 3 gallons (11.4 liters) of water and air dry out of direct sunlight.

**Note:** Discoloration of the seal is normal after disinfection.

**Service**

The humidifier does not require routine servicing. If any part of the humidifier is worn or damaged, contact Philips Respironics or your home care provider. See the “Troubleshooting” section in this manual for additional information.

**Traveling with the System**

**Packing the System**

1. Remove the water tank and empty all water and allow to air dry.
2. Put the empty water tank back into the device.
3. Pack your humidifier in your carry-on luggage.

**Caution:** Do not move the humidifier while the water tank has water in it.

When you are traveling, the optional carrying case for your therapy device can be used for carry-on luggage only. The carrying case will not protect the humidifier if it is put through checked baggage.

For your convenience at airport security stations, there is a note on the bottom of the humidifier stating that it is medical equipment. It may be helpful to bring this manual along with you to help security personnel understand the device.

If you are traveling to a country with a line voltage different than the one you are currently using with the therapy device, a different power cord or an international plug adapter may be required to make your power cord compatible with those where you visit. Contact your home care provider for additional information.

**Disposal**

Dispose of this device in accordance with local regulations.
Troubleshooting

The table below lists some of the problems you may experience with your humidifier and possible solutions.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Why it Happened</th>
<th>What to Do</th>
</tr>
</thead>
</table>
| Nothing happens when you apply power to the humidifier. | Loss of AC/DC power or the device is unplugged. | Verify that the humidifier and therapy device are properly plugged in. Make sure the AC power cord is connected correctly to the power supply and the power supply cord is correctly plugged into the wall.  
If the problem continues to occur, contact your home care provider. Return the humidifier, therapy device, and power supply to your provider to determine if the problem is with the therapy device, humidifier, or power supply. |
| High Leak                                    | The tubing is not connected correctly and doesn't seal properly.                | Remove your mask and tubing and check for kinks or tears. If it is torn or damaged, contact your home care provider or Philips Respironics for replacement tubing and/or mask.  
If the tubing is not damaged, reattach your tubing, turn on the airflow, and check to make sure you do not still feel air coming out of the port area. |
| The therapy device is not seated correctly against the humidifier. | The therapy device is not seated correctly against the humidifier. | Remove the therapy device from the humidifier and reconnect. Make sure the air inlet port on the humidifier connects securely to the air outlet port on the device.  
If high leak persists, issue may be caused by a missing, misaligned or damaged seal. Ensure that dry box seal and humidifier lid seal are present, in their proper orientation and fully seated. If a seal has come loose, gently press around the seal.  
If the problem persists, contact your provider. |
| The humidifier tank is not properly seated in the humidifier. | The humidifier tank is not properly seated in the humidifier. | Remove the water tank from the humidifier base, and then place the tank back in the humidifier, making sure it is completely seated.  
If high leak persists, issue may be caused by a missing, misaligned or damaged seal. Ensure that dry box seal and humidifier lid seal are in present, in their proper orientation and fully seated. If a seal has come loose, gently press around the seal.  
If the problem persists, contact your provider. |
| The humidifier is cracked or dropped.        | The humidifier was dropped or mishandled.                                      | If the humidifier does not operate properly after being dropped or mishandled, contact your home care provider or Philips Respironics.  
Ensure that the lid and base are properly aligned and seated.  
If the humidifier still does not work, contact your provider. |
| The therapy device is operating but the humidifier's airflow is low. | The humidifier has an airflow obstruction.                                      | Contact your home care provider. Return the humidifier and power supply to your provider to determine the problem. |
| Excessive condensation in the tubing.        | The humidity level setting is too high.                                        | Reduce the humidity level setting. |
| The humidifier is positioned incorrectly.    | The humidifier is positioned incorrectly.                                      | Verify that the humidifier and therapy device are away from air conditioning equipment. |
| Heated tube is not warming.                  | Heated Tubing setting is set to zero.                                          | Make sure the Heated Tubing setting is not set to zero. Refer to your therapy device's user manual for instructions. |
| The humidifier has fallen your table or night stand. | The humidifier may not have been properly on the night stand, or the placement of the tubing may have caused the    | Always make sure your humidifier is placed on a hard, flat surface so the rubber feet on the bottom of the humidifier base can adhere to the surface (make sure there is no fabric under the base).  
Humidifier must be level for proper operation.  
Also, place the humidifier away from the edge of the night stand or table, so it doesn't accidentally get knocked off the table.  
If the humidifier falls and water gets into the therapy device, allow it to air dry to make sure it is completely dry before reapplying power.  
If the placement of the tubing causes the humidifier to fall, make sure that you use proper hose management when setting up device. Route the tubing behind the bed's headboard.  
If the humidifier does not operate correctly after falling, contact your provider. |

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your home care provider or Philips Respironics.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Why it Happened</th>
<th>What to Do</th>
</tr>
</thead>
<tbody>
<tr>
<td>I’m having difficulty adjusting the heated humidifier setting or the heated tube temperature setting.</td>
<td>The blower is not turned on, or the humidifier or heated tube is not fully connected.</td>
<td>The humidifier setting and tube temperature settings can only be adjusted from the Therapy ON display screen on the therapy device. Confirm that the blower is turned on, and that the settings are visible on the right side of the screen, then adjust to desired comfort. If the blower is on but the humidifier settings are not displayed on the Therapy ON screen, then unplug the device. Confirm that the humidifier and/or heated tube electrical contacts are not obstructed or damaged. Then reconnect the humidifier and/or heated tube, and reconnect the device’s power supply. If the humidifier and/or heated tube electrical contacts are still obstructed, gently press around the perimeter of the seals to reseat them.</td>
</tr>
<tr>
<td>The water in the water chamber runs out before morning.</td>
<td>Water chamber was not full at start of session. Mask leak is excessively high. The ambient conditions are very dry/cool.</td>
<td>Under most conditions, a full water chamber should last for a typical sleep session. However, many factors impact water consumption, including: the ambient temperature and humidity in your bedroom, your humidifier or heated tube settings, the level of mask leak, and the duration of your sleep session. First, make sure that the water chamber is filled to the maximum fill line at the start of your sleep session. Check that your mask is fitted properly, and adjust as needed to reduce mask leak to normal levels. You may use the Check Mask Fit function to evaluate your mask fit. Also, confirm that the device, humidifier, humidifier seals, and heated tube are not obstructed or not leaking. You may also choose to lower your humidifier and/or heated tube settings or change the temperature if needed.</td>
</tr>
<tr>
<td>I hear a leak or whistling sound coming from my therapy device or humidifier (not related to mask leak).</td>
<td>The therapy device air inlet may be obstructed. The humidifier or tube is not fully connected. The humidifier seals are not fully connected.</td>
<td>Check therapy device air inlet is not obstructed, and filters are clean and properly inserted. Confirm that the device, humidifier, and tube are connected properly and not leaking. Confirm that the humidifier lid seal and dry box seal are present and properly seated; if needed, gently press around the perimeter of the seals to reseat them.</td>
</tr>
</tbody>
</table>
| I accidentally spilled water into my humidifier basin.                 | The water chamber has been filled beyond the maximum fill line.                  | A small amount of water spilled in the basin of the humidifier will not harm your device. A small spill in the humidifier will evaporate under normal humidifier use. However, too much water in the humidifier basin could spill over the humidifier lid hinge and might damage your furniture. Disconnect power from the device. Remove the water chamber, pour out any excess water until the water level is at or below the maximum fill line and set the chamber aside. Separate the humidifier from the therapy device, and pour out the spilled water. Once the heater plate has cooled, wipe the inside of the humidifier with a paper towel or soft cloth. If needed, dry the underside of the humidifier and confirm that your table top is dry. Reconnect the humidifier and power supply and restart.

**Note:** For information on troubleshooting your therapy device, see the manual included with your therapy device.
DreamStation Heated Humidifier Specifications

**Environmental**
- Operating Temperature: 5° to 35° C (41° to 95° F)
- Storage Temperature: -20° to 60° C (-4° to 140° F)
- Relative Humidity (operating & storage): 15 to 95% (non-condensing)
- Atmospheric Pressure: 77 to 101 kPa (0 - 2286 m / 0 - 7500 ft)

**Physical**
- Dimensions (humidifier with therapy device): 29.7 x 19.3 x 8.4 cm (11.7” L x 7.6” W x 3.3” H)
- Weight (empty humidifier with therapy device and power supply): Approximately 1.98 kg (4.37 lbs.)

**Service Life**
- The expected service life of the DreamStation Heated Humidifier is 5 years.

**Maximum Recommended Pressure**
- 25 cm H₂O

**Water Capacity**
- 325 ml (11 oz.) at recommended water level

**Standards Compliance**
- This device is designed to conform to the following standards:
  - IEC 60601-1 General Requirements for Basic Safety and Essential Performance of Medical Electrical Equipment
  - ISO 8185 General Requirements for Humidification Systems

**Electrical**
- (When the heated humidifier is used with a Philips Respironics therapy device)
  - AC Power Consumption (with 80W power supply): 100 – 240 VAC, 50/60 Hz, 2.0-1.0A
  - DC Power Consumption: 12 VDC, 6.67A
  - Type of Protection Against Electric Shock: Class II Equipment
  - Degree of Protection Against Electric Shock: Type BF Applied
  - Part Degree of Protection against Ingress of Water: Drip Proof
  - IP22 Mode of Operation: Continuous
  - Electromagnetic Compatibility: The device meets the requirements of EN 60601-1-2.

**Heater Plate**
- Max Temperature: 65° C (149° F)

**Pressure Drop with Humidifier**
- Max: 0.6 cm H₂O at 60 LPM flow

**Humidity**
- Humidity Output: 10 mg H₂O/L
  - Measured @ max flow, 35° C, 15% RH.

**Heated Tubing Specifications**

**Maximum Recommended Pressure**
- 25 cm H₂O

**Inner Diameter**
- 15 mm (0.6 in.)

**Length**
- 1.83 m (6 ft.)

**Heated Tubing Temperature Range**
- 16° to 30° C (60° to 86° F)

**Heated Tubing Temperature Cut-out**
- ≤ 41° C (≤ 106° F)

**Material**
- Flexible plastic and electrical components

**Electrical**
- (Heated tubing is powered by the attached heated humidifier)
  - Refer to “Electrical” section of DreamStation Heated Humidifier Specifications

**Environmental**
- Refer to “Environmental” section of DreamStation Heated Humidifier Specifications
Limited Warranty

Respironics, Inc. warrants that the system shall be free from defects of workmanship and materials and will perform in accordance with the product specifications for a period of two (2) years from the date of sale by Respironics, Inc. to the dealer. If the product fails to perform in accordance with the product specifications, Respironics, Inc. will repair or replace – at its option – the defective material or part. Respironics, Inc. will pay customary freight charges from Respironics, Inc. to the dealer location only. This warranty does not cover damage caused by accident, misuse, abuse, alteration, water ingress, and other defects not related to material or workmanship. The Respironics, Inc. Service department shall examine any devices returned for service, and Respironics, Inc. reserves the right to charge an evaluation fee for any returned device as to which no problem is found after investigation by Respironics, Inc. Service.

This warranty is non-transferable by unauthorized distributors of Respironics, Inc. products and Respironics, Inc. reserves the right to charge dealers for warranty service of failed product not purchased directly from Respironics, Inc. or authorized distributors.

Respironics, Inc. disclaims all liability for economic loss, loss of profits, overhead, or consequential damages which may be claimed to arise from any sale or use of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty is given in lieu of all other express warranties. In addition, any implied warranties – including any warranty of merchantability or fitness for the particular purpose – are limited to two years. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To exercise your rights under this warranty, contact your local authorized Respironics, Inc. dealer or contact Respironics, Inc. at:

1001 Murry Ridge Lane
Murrysville, Pennsylvania
15668-8550
1-724-387-4000