

# RESPIRONICS



Dear Valued Customer,

April 13, 2007

This letter is to update you on the BiPAP® S/T-20cm noninvasive ventilator, first introduced by Respironics in November, 1989. On January 31, 2002 the decision was made to discontinue manufacturing and distribution due to the availability of a new generation of devices that offer the improved user comfort of BiFlex®, added features, and a space saving design. Due in part to material shortages, we must discontinue service on the BiPAP S/T 20cm on December 31, 2007, which discontinuation date is subject to change without notice. Respironics will honor all manufacturer and service warranties per the terms and conditions of our warranties and we will continue to offer technical support. Fuses and filters will also be offered beyond the service discontinuation date. Below is a list of devices affected by this action.

P/N	Description	P/N	Description
332054*	BiPAP S/T INTL HOME SYSTEM	1000984*	BIPAP S/T DOM HM SYS PLUS
332074*	BiPAP S/T DOM HOME SYSTEM	1000985*	BIPAP S/T INTL HOME SYS PLUS
332231*	BIPAP S/T INTL (XEMKO) HOME	1000986*	BIPAP S/T INTL (XEMKO) HM PLUS
332409*	BP S/T HOME SYSTEM, LGA	* All versions including Rental and Refurbished	

Depending on your bilevel ventilation needs, we suggest that you contact your Account Representative or call our Customer Satisfaction team about the following next generation bilevel products.



**BiPAP Synchrony**



**BiPAP Harmony**



**BiPAP S/T**

For more information, please call our Customer Satisfaction Department at 1-800-345-6443 (DOM) or 724-387-4000 (INT).

Sincerely,

William Gausa  
Product Manager, Home Ventilation

Neil Apple  
SHR Service Marketing Manager

Respironics Sleep and Home Respiratory Group  
1740 Golden Mile Highway  
Monroeville, PA 15146  
RI P/N 1003108





The logo for Respironics, featuring the word "RESPIRONICS" in a white, sans-serif font centered on a dark green horizontal bar with a wavy, leaf-like pattern.

Dear Valued Customer,

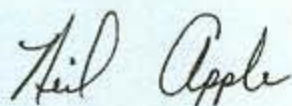
May 17, 2007

This letter provides an update regarding the status of the Aria<sup>®</sup> LX, Solo<sup>®</sup> LX, and REMstar<sup>®</sup> LX CPAP units. The Aria LX was introduced in 1997 and the Solo LX and REMstar LX were introduced in 1998. Manufacturing and distribution were discontinued on all of these products in 2002. These devices have been superseded in design features and patient comfort by those M-Series CPAP devices that include the C-Flex™ comfort setting feature. Several components shared by the Aria LX, Solo LX, and REMstar LX CPAPs are no longer being manufactured and we have a limited supply of these components. This limited supply of repair parts has necessitated that we discontinue service for the Aria LX, Solo LX and REMstar LX devices on December 31, 2007 (service discontinuation date is subject to change without notice). Respironics will honor all manufacturer and service warranties per the terms and conditions of our warranties. We will also offer fuses, filters, and technical support beyond the service discontinuation date.

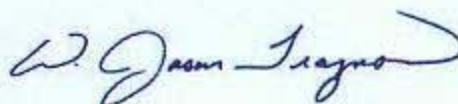
If you have any questions or need more information about this transition, please call our Customer Satisfaction Department at 1-800-345-6443 (DOM) and 724-387-4000 (INT) or contact your Respironics Account Representative. Below is a chart that shows which M-Series CPAP is most similar to each of the Aria LX, Solo LX, and REMstar LX.

LX CPAP	M-Series CPAP
Aria LX	M-Series REMstar Pro
Solo LX	M-Series REMstar Lite
REMstar LX	M-Series REMstar Plus

Sincerely,

Handwritten signature of Neil Apple in black ink.

Neil Apple  
Service Marketing Manager  
Respironics Sleep and Home Respiratory

Handwritten signature of Jason Traynor in black ink.

Jason Traynor  
Assistant Global Product Manager  
Respironics Sleep and Home Respiratory

Respironics Sleep and Home Respiratory Group  
1740 Golden Mile Highway  
Monroeville, PA 15146

RI P/N 1003159





# RESPIRONICS



Dear Valued Customer,

June 18, 2007

This letter is to update you on the BiPAP<sup>®</sup> S 20cm noninvasive ventilator, first introduced by Respironics in 1989. On January 31, 2002 the decision was made to discontinue manufacturing and distribution due to the availability of a new generation of devices that offer improved user comfort, added features, and a space saving design. Depending on your bilevel ventilation needs, we suggest the M-Series BiPAP Pro or M-Series BiPAP Auto as replacement devices. Due in part to material shortages, we must discontinue service on the BiPAP S 20cm on December 31, 2007. (The service discontinuation date is subject to change without notice.) Respironics will honor all manufacturer and service warranties per the terms and conditions of our warranties and we will continue to offer technical support. Fuses and filters will also be offered beyond the service discontinuation date. Below is a list of devices affected by this action.

P/N	Description	P/N	Description
*332073	BiPAP S INTL HOME SYSTEM	*332202	BiPAP S FINAL ASSY, (CAN)
*332079	BiPAP S FINAL ASSY, INTL	*1000983	BIPAP S INTL XEMCO HM SYS PLUS
*332100	BiPAP S DOMEST HOME SYSTEM	*1000988	BIPAP S INTL HOME SYSTEM PLUS
*332197	BIPAP S, INTL XEMCO HM SYSTEM	*1000989	BIPAP S DOMEST HOME SYS, PLUS
* All versions including Rental and Recertified			

If you have any questions about this transition or need more information about the M-Series BiPAP Pro or M-Series BiPAP Auto, please call our Customer Satisfaction Department at 1-800-345-6443 (DOM) and 724-387-4000 (INT) or contact your Respironics Account Representative.

Sincerely,

Neil Apple  
Service Marketing Manager  
Respironics Sleep and Home Respiratory

Jason Traynor  
Assistant Global Product Manager  
Respironics Sleep and Home Respiratory

Respironics Sleep and Home Respiratory Group  
1740 Golden Mile Highway  
Monroeville, PA 15146  
R/P/N 1003109

